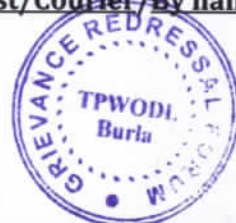


Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/ 164 (4)

Date: 29.04.2025

Present:Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri S.Tripathy Member(Finance)

1	Case No.	BRL/123/2025			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Subash Kusum At-Kankmal, Po-Bhatlaida, Ps-Laikera, Dist-Jharsuguda-768213	4135-2805-1023		
3	Respondent/s	S.D.O (Elect)-II, Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	19.03.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	19.03.2025			
9	Date of Order	29/04/2025			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Laikera

Appeared

For the Complainant- Subash Kusum

For the Respondent - SDO(Electrical)-II, Jharsuguda

GRF Case No- BRL/123/2025

Subash Kusum

At-Kankmal, Po-Bhatlaida, Ps-Laikera

Dist-Jharsuguda

Consumer No-4135-2805-1023

VRS

SDO(Electrical)-II, Jharsuguda

COMPLAINANT

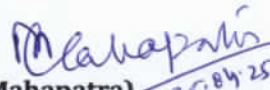
OPPOSITE PARTY

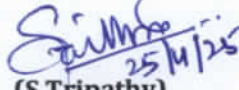
The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party. This case may be taken up in CHP (Complaint handing procedure) **as SDO-II, Jharsuguda & E.E (Elect), JED, Jharsuguda has not responded to e-mails of Dt.21.03.2025 & 03.04.2025**. This case needs a redressal and may be complied in due time. The copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.


Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.


B. Mahapatra
(Co-Opted Member)
Grievance Redressal Forum
TPWODL, Burla - 768017


(S. Tripathy)
Member (Finance)
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
Grievance Redressal Forum
TPWODL, Burla - 768017

1. Subash Kusum, At-Kankmal, Po-Bhatlaida, Ps-Laikera, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.)-II, Jharsuguda, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/125/2025)

GRIEVANCE REDRESSAL FORUM,

Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.

E-mail: grf.burla@tpwesternodisha.com

GRIEVANCE REDRESSAL FORUM

Complaint No. _____

Received
No. 123
Di. 19.03-21
TPWODL, Burla

Consumer No. _____

(1)

The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Subash Kusum, 4135 2805 1023.

At - Kankamal, P.O - Bhatlauda, P.S - Laikera,
PIN - 765213 / 765015
A. Thangula.

(2)

The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

JE, Laikera,

SDO - B

(3)

The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ମୋର ଏହି ଆବେଦନ ଆମ ସମ୍ପର୍କୀୟ 'ଇଣ୍ଡିଆନ୍ ଲାଇକେରା', ଏବଂ
ଭୋକାରି ମିଶ୍ର, ଏହି କାର୍ଯ୍ୟ, ଯାହା ମୋ ଆଗ୍ରହ, ଏବଂ
ଏହି କାର୍ଯ୍ୟକ୍ରମ.

(4)

Relief sought.

ମୋର କିଛି କିଛି ସୁରକ୍ଷା ଦିଆଯାଏ ଏବଂ ଏହି କାର୍ଯ୍ୟକ୍ରମ
କାର୍ଯ୍ୟକ୍ରମ. ତ ସତର ମଧ୍ୟ ଆବେଦନ କାର୍ଯ୍ୟକ୍ରମ.

(5)

Any interim relief sought, pending final decision.

(6)

Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7)

Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8)

Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: -

Date: -

* Please add additional sheets if necessary

Subash Kusum
Signature of the Applicant